

THE POWER OF ETHICAL PERSUASION

Small Changes - Big Results

HAYDEE ANTEZANA

INTERNATIONAL



WHAT IS YOUR

PERSUASION CHALLENGE?

1. Who Do I Need to PERSUADE?

2. What Do I Hope To Accomplish?

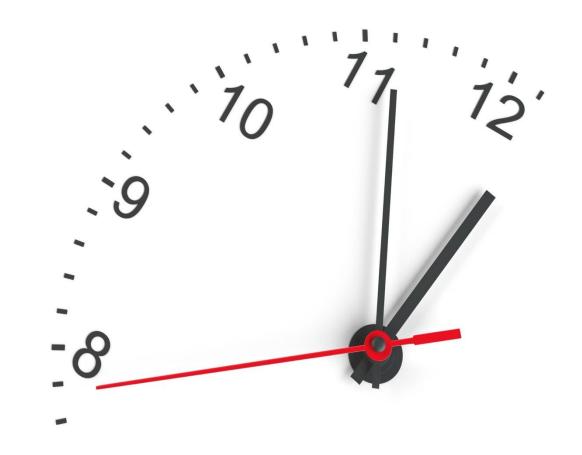




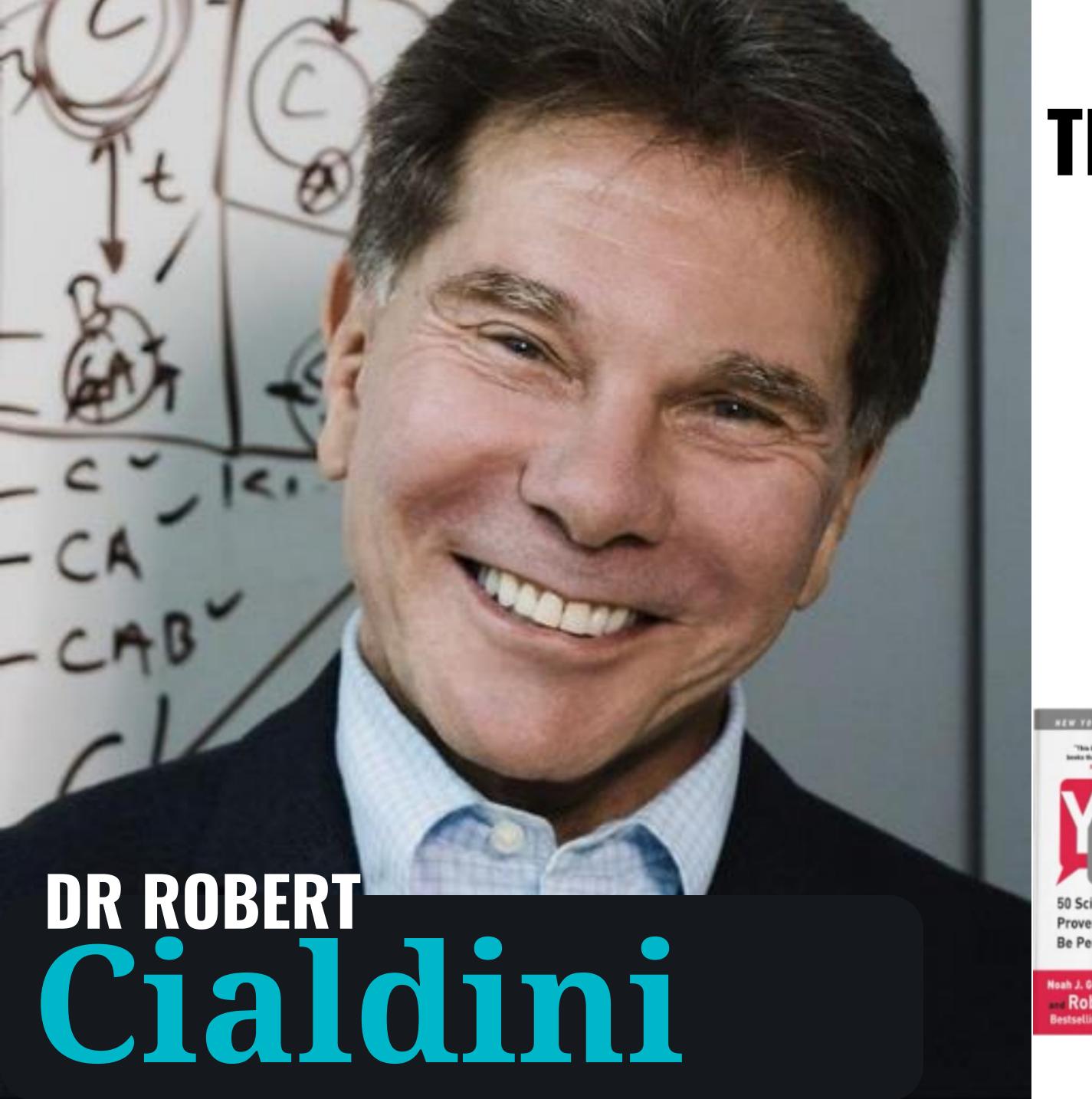
Smallest Changes

BIGGEST

Results

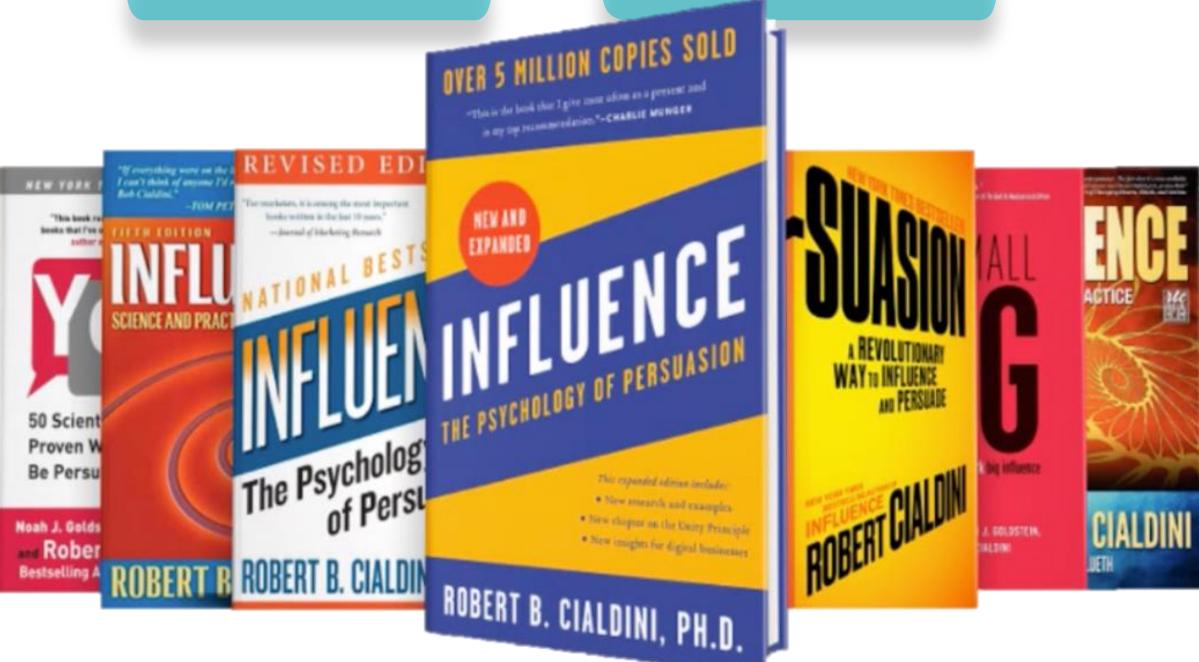






The Godfather of Influence

million copies



Principles of Persuasion

- 1. RECIPROCITY
- 2. LIKING
- 3. UNITY
- 4. SOCIAL PROOF
- 5. AUTHORITY
- 6. CONSISTENCY
- 7. SCARCITY

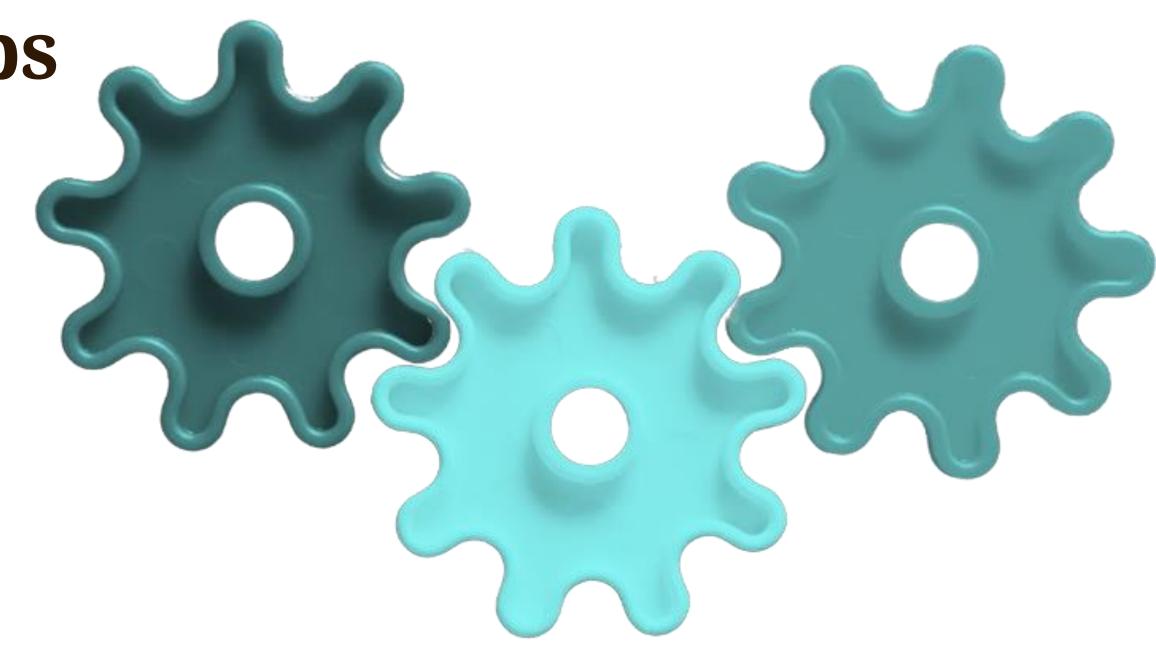


Dr Niedert's Core Motives Model

To Build, Establish

Relationships

Reciprocity
Liking
Unity



To Reduce Uncertainty

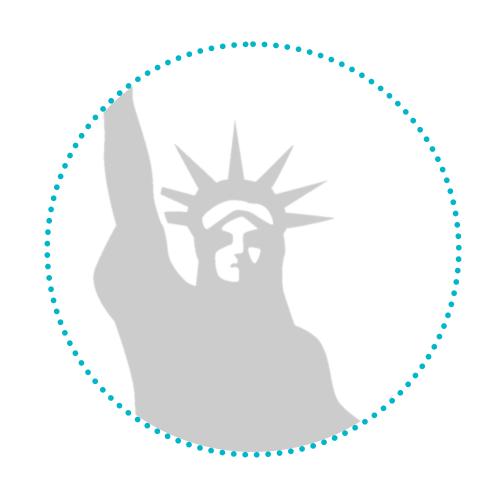
Social Proof
Authority

To Motivate Consistency
Action Scarcity

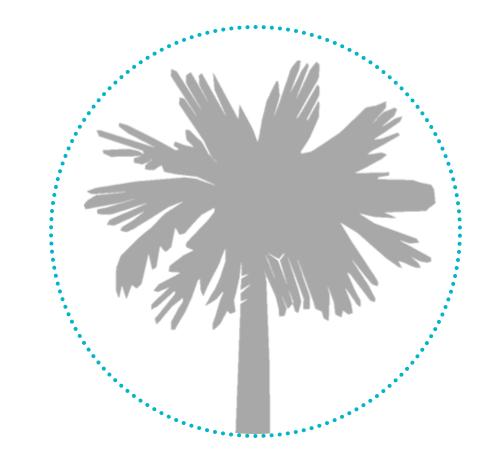


#1. Principle of Reciprocity

People Say Yes to Those They Owe



135 years



Columbia, South Carolina

116k pop.

New York City

8 million pop.





What Triggers Reciprocity?

— Valuable Gifts

- Meaningful
- Customized
- Unexpected

Intangible Gifts*

- Attention
- Information
- Trust
- Recognition
- Cooperation
- Time
- Expertise
- Referral

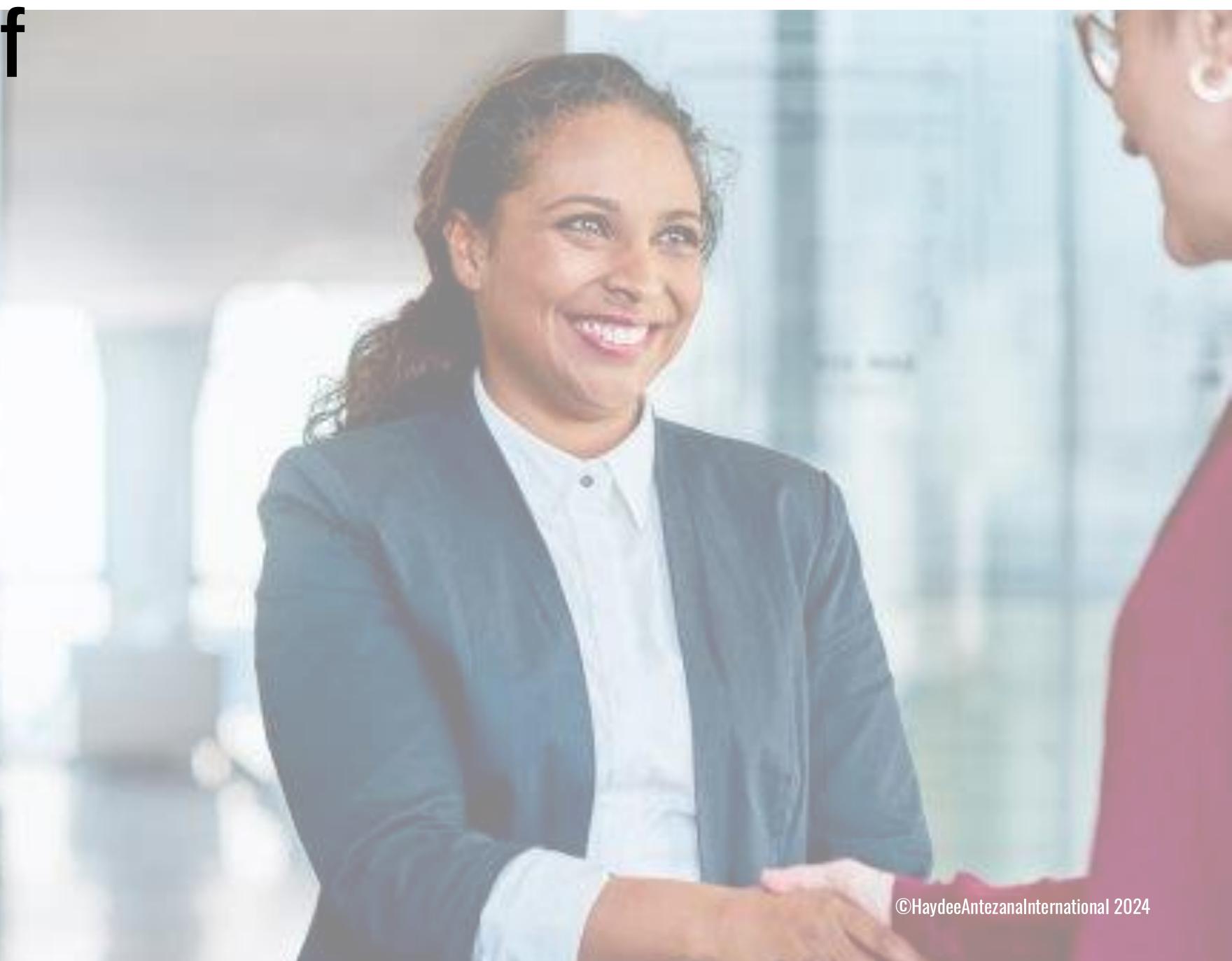
- Advice
- Favors
- Choice of solutions
- Genuine compliments
- Active listening
- Affection
- Laughter
- Cheerfulness

- Genuine interest
- **Empathy/Sympathy**
- Constructive feedback
- Unexpected services
- Opportunities
- Saving the person time
- Compromise*
- Being open to different ideas

#2. Principle of

Liking

People Say Yes
To Those Who
Like Them





#3.Principle of People Say Yes To Others Unity That are "Of Us"

- Create a Feeling of "WE-Ness"& Belonging
- A Board Game Experience of Communication & Teamwork





Don't Dimiss It Or Diminish

Compliments

- Create "We-Ness"



Build Your Connection Circle

WHO CAN I ...

Get a Diverse Perspective From?

Obtain Practical Help From?

Be a Great Mentor For?

Great Career Advice From?

WHO...

Has a Success Story I Love?

Is an Inspiring Trailblazer?

Could I Co-Mentor with from a Younger Generation?



#4. Principle of SOCIAl Proof

Performance Management System























































Regenex S Renalogic MANAGEMENT Sky Active proget Solutions































Like Them Do Too



Compensation Studies Health Benefits















#5. Principle of Authority







People Say Yes If Trustworthy

Experts Recommend It

An Authority

- What Can You Do To Establish Your Expertise?
- Who Can Be Your Spokesperson?



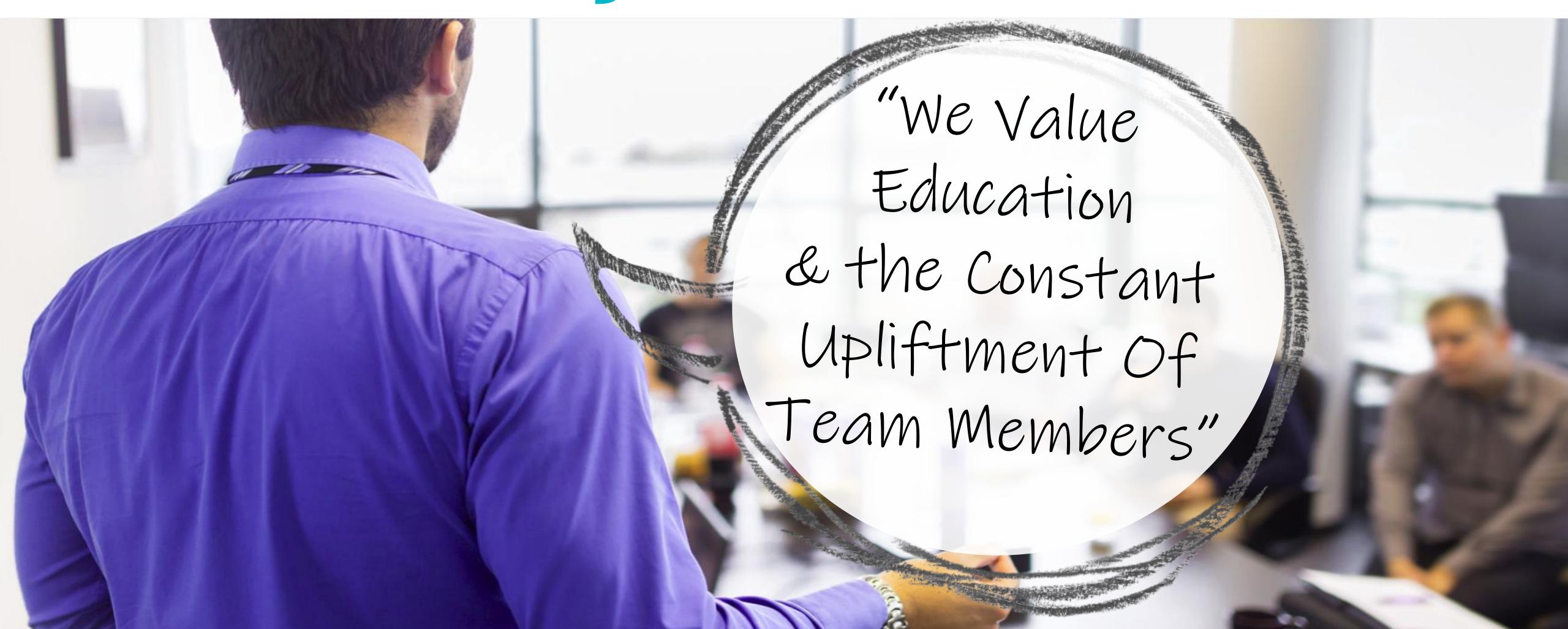
In Authority

Identify Which AuthoritiesAre Trusted/AdmiredBy Them

What Information From these Authorities Can Help Them Make A Better Decision?

#6. Principle of Consistency

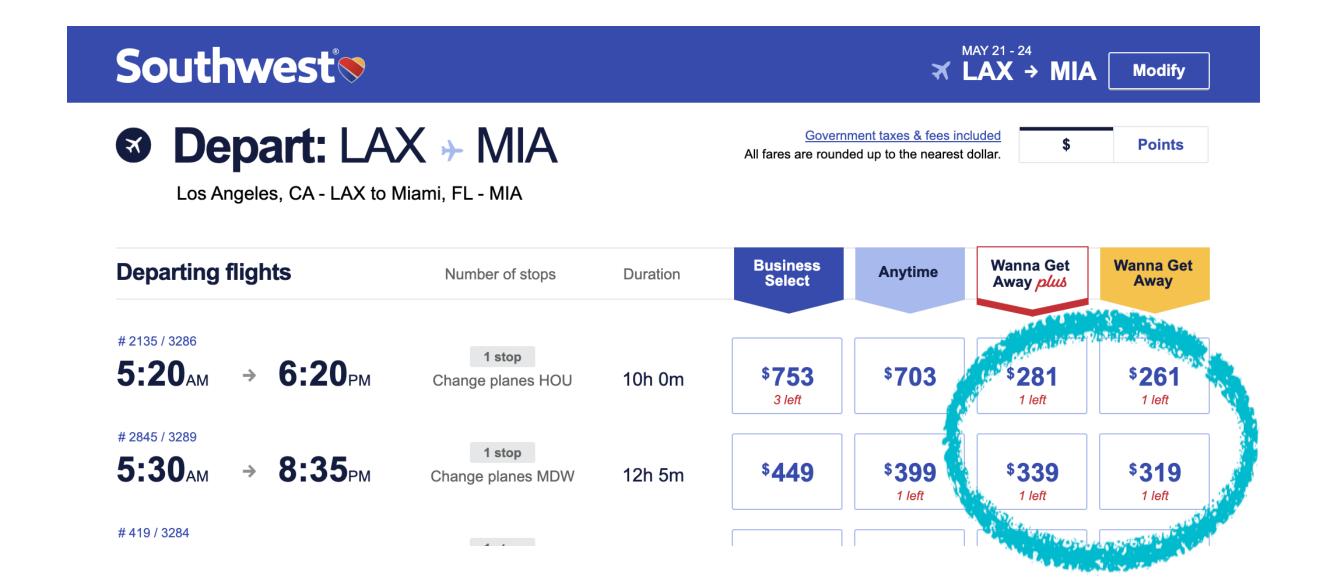
People Say Yes To Requests
Consistent With What
They've Already Said Or Done



#7. Principle of Scarcity

People Say Yes To Opportunities Limited In Availability

FOMO



LOSS Motivates



66 I Would Hate For Us To Loose \$5 000 If We Don't Take This Limited Offer On...

We Don't Want To Miss Out On Thousands Of Dollars Of Potential Revenue If We Don't...

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EMPOWER ENERGIZE LEVATE YOUR TEAM



HAYDEE ANTEZANA

INTERNATIONAL





EMPOWER EDUCATE ENERGIZE YOUR LEADERS & TEAMS

Power-packed, high-energy, results-driven programs to help your leaders and teams:

- **Renew Solutions to Succeed**
- **Recreate Powerful Experiences**
- RelGNITE Collaboration
- **ReVITALIZE** Vision & Purpose
- **XX** ReBUILD Unshakeable Confidence
- Refresh Their Professional Brand

"Her Unique Approach & Energetic Delivery
Kept Us Engaged & Connected. Her
Impressive Style Translates Into
Inspiration & Motivates Others To Find
Solutions. The Results Were
Immediate & Evident." Mariella Platner |
HR Director | Pechanga Resort & Casino

"Her Realistic, Effective, Humble & Hands-on Approach Made A Meaningful Impact On Our Leaders -She Is Really Worth The Investment!" Scott Sirois | Gm | Meskwaki Casino Haydee & her team provide programs that offer:

- **▶** Powerful, Actionable Solutions
- **▶** Tailor-Made for Indian Country
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HAYDEE ANTEZANA



LEADERSHIP DEVELOPMENT | TEAMBUILDING | CULTURE SHAPING



"Her Energy & Passion Are Contagious. She Is Knowledgeable, Genuine & Hilarious. It was An Eye-opening Experience This Is A MUST Investment For Any Organization Needing

Their Teams To Be Successful!"

Lesah Sesma-gay | General Manager | Casino Del Sol Resort





SCAN TO CONNECT WITH US

HAYDEE ANTEZANA